

OFFICE OF THE MAYOR

The City Of Augusta

Proclamation

IN RECOGNITION of “SITEL Corporation on the occasion of its 5th Anniversary”

WHEREAS, SITEL Corporation, a leading global provider of outsourced customer support services, is located in 25 countries, has 80 facilities and employs over 28,000; and

WHEREAS, SITEL Corporation has been providing excellent service from the Augusta location for five years; and

WHEREAS, in celebration of the corporation’s anniversary there will be a day filled with food, fun, games, prizes, and recognition for employees that have provided five years of service; and

WHEREAS, SITEL Corporation will celebrate its 5th Anniversary on November 15, 2004.

NOW, THEREFORE, I, Bob Young, Mayor of the City of Augusta, do hereby proclaim November 15, 2004, as “SITEL CORPORATION DAY” in Augusta, Georgia, in celebration of its 5th Anniversary and urge all citizens to join in this observance.

IN WITNESS WHEREOF, I have hereunto set my hand and caused the seal of Augusta, Georgia, to be affixed this 15th day of November 2004.

Mayor